

Guidelines for organisers booking The Kings Ferry London 2012 site tour

- To book please call 01634 377577 or email sales@thekingsferry.co.uk.
- For more information please visit: <http://www.thekingsferry.co.uk/olympics/>.

Please note: some parts of the tour can only be accessed by foot along a public right of way. Please consider the following:

Toilet provisions

- Public toilet facilities are available at the beginning and end of each tour - male and female toilets at Stratford meeting area and Barrier Park.

Please note: Both areas have very limited toilet facilities so may not be suitable for very large groups.

Greenway walking tour area

- Part of this tour is not suitable for wheelchair users.
- Steep steps and a ramp are used to access the second part of the Greenway walking tour.
- This tour is uncovered so suitable wet weather clothing and footwear will be required.

ExCel Tour

- To cross the dock it will be essential to climb a large number of steps to the footbridge. Alternatively there will be use of two lifts.

Please note: anybody who suffers from vertigo may wish to opt out of this part of the tour. Please make this known at the time of booking and let the tour guide / driver know on the day so passengers concerned can remain on the coach and meet the group on the other side.

Road crossings

There are occasions when it will be necessary to cross the road to meet the coach.

- At drop off / pick up point at Greenway a main road will need to be crossed. There is one set of traffic lights with an island midway, which is large enough to hold a class of 30 small children.
- Pick up after crossing the bridge at ExCel Centre - two small roads must be crossed within a residential area. There is a low volume of traffic, but caution is always required.

Coaches

- All vehicles are fitted with a minimum of lapbelts. If you require a coach with two / three point seatbelts, please make it clear at the time of booking.

Eating on the coach

- Groups may eat onboard our vehicles during the tour. However we kindly ask that groups respect the coach and dispose of all rubbish. In order to prevent lingering smells, food should be limited to packed lunches and excludes fast food, fish and chips, etc. All drinks should be in plastic bottles.

Itinerary

- The itinerary provided is a guide and is subject to change due to traffic conditions and access permission.
- The itinerary can be tailored to a group's individual requirements. Please speak to a member of the reservations team on 01634 377577.
- The Kings Ferry is happy to put groups in touch with our Blue Badge tour guides in order to discuss requirements in detail.

Tour guides

- We only use Blue Badge guides for our tours.