



Commuter Contingency Plan - Winter Weather

Purpose

The purpose of the WCCP is to ensure that our commuter customers are supplied with a consistent service and are fully briefed on our routes prior to and during adverse weather conditions. The plan has been put together to ensure the safety of our customers, drivers and vehicles by preventing the use of roads that are known to be impassable or treacherous during icy and snowy weather.

There are of course occasions where road conditions are so severe that it is necessary to cancel services. Where this happens our website, Twitter and Facebook will be updated to confirm.

During periods of adverse weather our office receives extremely high volumes of calls resulting in longer than normal call waiting times. We advise where possible to access our website, Facebook and Twitter for service updates.

Distribution

The WCCP will be available on the Kings Ferry website when snow is forecast. Customers will be made aware of it's location on our websites prior to its implementation. When the WCCP is implemented customers should be notified via Twitter, Facebook and email.

Basis of the Plan

The following plan has been put in place for use during

Route 1- Rainham	Base	a	b	c	d	e
Twydall, Eastcourt Green, W-bound	00:03	05:30	06:00	06:30	07:00	07:30
Gillingham, Featherby Road South, adj	00:01	05:33	06:03	06:33	07:03	07:33
Gillingham, Eastcourt Lane	00:01	05:34	06:04	06:34	07:04	07:34
Rainham Mark, Tesco, adj	00:01	05:35	06:05	06:35	07:05	07:35
Rainham, Pump Lane, adj	00:01	05:36	06:06	06:36	07:06	07:36
Rainham, Bloors Lane, adj	00:02	05:37	06:07	06:37	07:07	07:37
Rainham, Roberts Road	00:01	05:39	06:09	06:39	07:09	07:39
Rainham, Manor Farm PH, adj	00:01	05:40	06:10	06:40	07:10	07:40
Rainham, Broadview Post Office, adj	00:01	05:41	06:11	06:41	07:11	07:41
Rainham, Highfield Road, opp	00:01	05:42	06:12	06:42	07:12	07:42
Rainham, Lyndhurst Road, opp	00:01	05:43	06:13	06:43	07:13	07:43
Parkwood, Wigmore Harvester	00:01	05:44	06:14	06:44	07:14	07:44
Parkwood, Drewery Drive, opp	00:01	05:45	06:15	06:45	07:15	07:45
Parkwood, Fairview Avenue, opp	00:01	05:46	06:16	06:46	07:16	07:46
Parkwood, Georgian Way, opp	00:01	05:47	06:17	06:47	07:17	07:47
Parwood, Grain Road, opp	00:01	05:48	06:18	06:48	07:18	07:48
Wigmore, Car Park,	00:02	05:49	06:19	06:49	07:19	07:49
Wigmore, Fowler Close, opp	00:01	05:51	06:21	06:51	07:21	07:51
Wigmore, Kenyon Walk, opp	00:18	05:52	06:22	06:52	07:22	07:52
Istead Rise, adjacent Tollgate	00:00	06:10	06:40	07:10	07:40	08:10

Route 2- Walderslade	Base	a	b	c	d	e	f
Walderslade Woods, Wildfell Close, opp	00:01	05:30	06:00	06:30	07:00	07:30	08:00
Walderslade Woods, Forestdale Road, opp	00:01	05:31	06:01	06:31	07:01	07:31	08:01
Walderslade Woods, Impton Lane, opp	00:01	05:32	06:02	06:32	07:02	07:32	08:02
Walderslade Woods, Tunbury Avenue, opp	00:03	05:33	06:03	06:33	07:03	07:33	08:03
Blue Bell Hill, Bridgewood Roundabout, S-bd	00:02	05:36	06:06	06:36	07:06	07:36	08:06
Blue Bell Hill Village Car Park	00:15	05:38	06:08	06:38	07:08	07:38	08:08
Bean, adjacent Igtham Cottages	00:00	05:53	06:23	06:53	07:23	07:53	08:23

Route 3- Chatham & Rochester	Base	a	b
Darland, Woodlands Road South end, opp	00:03	06:30	07:00
Darland, Barnsole Road, opp	00:01	06:33	07:03
Chatham, Jezreels, E-bound	00:01	06:34	07:04
Gillingham, Opp St Augustines Church	00:01	06:35	07:05
Chatham Hill, Windmill Road, opp	00:10	06:36	07:06
Rochester, City Way/Old Pattens Lane	00:01	06:46	07:16
Rochester, St Lukes Methodist Church	00:01	06:47	07:17
Rochester, Beatty Rd Post Office, adj	00:01	06:48	07:18
Rochester, Cloisterham Road, opp	00:01	06:49	07:19
Rochester, Horsted Way, SW Bound	00:01	06:50	07:20
Davis Estate, Tiger Moth, adj	00:04	06:51	07:21
Blue Bell Hill, Bridgewd Rndbt, S-bd	00:03	06:55	07:25
Bluebell Hill Village Car Park	00:10	06:58	07:28
Istead Rise, adjacent Tollgate	00:00	07:08	07:38

Route 4- Gillingham, Chatham & Wainscott	Base	a	b	c
Twydall, Eastcourt Green, W-bound	00:02	05:30	06:00	06:30
Darland, Woodlands Road South end, opp	00:01	05:32	06:02	06:32
Darland, Barnsole Road, opp	00:01	05:33	06:03	06:33
Gillingham, Jezreels Canterbury St	00:01	05:34	06:04	06:34
Gillingham, Napier Road, opp	00:01	05:35	06:05	06:35
Gillingham Bus Depot, opp	00:01	05:36	06:06	06:36
Gillingham, Aldi, adj	00:03	05:37	06:07	06:37
Gillingham, Kings Street, Stop A	00:01	05:40	06:10	06:40
Gillingham, Britton Farm Mall, Stop G	00:01	05:41	06:11	06:41
Gillingham, Medway Park Memorial	00:01	05:42	06:12	06:42
Gillingham, King Charles Hotel	00:01	05:43	06:13	06:43
Chatham, St. George's Centre	00:02	05:44	06:14	06:44
Chatham Maritime, Ship & Trades, adj	00:05	05:46	06:16	06:46
Wainscott opp Liberty Park Wainscott,	00:01	05:51	06:21	06:51
Greenfields Close, opp	00:01	05:52	06:22	06:52
Frindsbury, Cooling Road, adj	00:01	05:53	06:23	06:53
Frindsbury, Lower Rochester Road, opp	00:01	05:54	06:24	06:54
Frindsbury, Stonehorse Lane, opp	00:01	05:55	06:25	06:55
Frindsbury, Hyperion Drive, adj	00:01	05:56	06:26	06:56
Frindsbury, Harlech Close, opp	00:01	05:57	06:27	06:57
Frindsbury, Dillywood Lane, opp	00:01	05:58	06:28	06:58

Route 5- Sittingbourne	Base	a	b	c	d	e	f
Sittingbourne, Sonora Way, The Meads	00:03	05:30	06:00	06:30	07:00	07:30	08:00
Sittingbourne, St Paul's Street	00:02	05:33	06:03	06:33	07:03	07:33	08:03
Kemsley, Grovehurst Rd, adj Toy Tn Es	00:01	05:35	06:05	06:35	07:05	07:35	08:05
Milton Regis, adj Trinity Road	00:01	05:36	06:06	06:36	07:06	07:36	08:06
Milton Regis, Asda, adj	00:01	05:37	06:07	06:37	07:07	07:37	08:07
Milton Regis, Morrisons, opp	00:01	05:38	06:08	06:38	07:08	07:38	08:08
Eurolink Way, Ford Garage, opp	00:01	05:39	06:09	06:39	07:09	07:39	08:09
St. Michael's Road, Swale House, Stop M	00:01	05:40	06:10	06:40	07:10	07:40	08:10
St. Michael's Road, Centre 2000, Stop N	00:01	05:41	06:11	06:41	07:11	07:41	08:11
East Street, Plaza Court, Stop A	00:01	05:42	06:12	06:42	07:12	07:42	08:12
East Street, Swale House, Stop B	00:01	05:43	06:13	06:43	07:13	07:43	08:13
St. Michael's Road, Fire Station, Stop D	00:01	05:44	06:14	06:44	07:14	07:44	08:14
A2 London Road, Coniston Hotel, opp	00:01	05:45	06:15	06:45	07:15	07:45	08:15
A2 London Road, Cryalls Lane, adj	00:00	05:46	06:16	06:46	07:16	07:46	08:16
A2 London Road, Keyways Stores, opp	00:01	05:46	06:16	06:46	07:16	07:46	08:16
A2 London Road, The Billet, opp	00:01	05:47	06:17	06:47	07:17	07:47	08:17
A2 London Road, Sandford Road, opp	00:01	05:48	06:18	06:48	07:18	07:48	08:18
A2 London Road, The Long Hop, adj	00:01	05:49	06:19	06:49	07:19	07:49	08:19
A2 Key Street, Pearce & Batt Garage, opp	00:01	05:50	06:20	06:50	07:20	07:50	08:20
Meresborough, Medway Services, W-bound	00:15	05:51	06:21	06:51	07:21	07:51	08:21
Istead Rise, adjacent Tollgate	00:01	06:06	06:36	07:06	07:36	08:06	08:36

Route 6- Sheppey	Base	a	b	c	d
Sheerness, Railway Station, opp	00:01	05:30	06:00	06:30	07:00
Sheerness, Millennium Way, Aldi Store	00:00	05:31	06:01	06:31	07:01
Sheerness, Holy Trinity Church,	00:01	05:31	06:01	06:31	07:01
Sheerness, Catholic Church, adj	00:01	05:32	06:02	06:32	07:02
Marine Town, Invicta Road, opp	00:00	05:33	06:03	06:33	07:03
Marine Town opposite Richmond Street	00:01	05:33	06:03	06:33	07:03
Marine Town, Yacht Club, adj	00:00	05:34	06:04	06:34	07:04
Marine Town opposite Ship on Shore	00:01	05:34	06:04	06:34	07:04
Minster, Sheppey, opp White House	00:01	05:35	06:05	06:35	07:05
Minster, Sheppey, opp The Abbey Hotel	00:00	05:36	06:06	06:36	07:06
Scrapsgate, Ward Hill Road Bottom	00:01	05:36	06:06	06:36	07:06
Minster (Sheppey), adj Harps Inn	00:00	05:37	06:07	06:37	07:07
Minster, Barton Hill Drive, adj	00:01	05:37	06:07	06:37	07:07
Scrapsgate, Scrapsgate Road, opp	00:01	05:38	06:08	06:38	07:08
Minster adj Isle of Sheppey Academy E	00:01	05:39	06:09	06:39	07:09
Halfway, Banner Way, adj Halfway adj	00:00	05:40	06:10	06:40	07:10
Halfway School Halfway, adjacent	00:01	05:40	06:10	06:40	07:10
Holmside Avenue Halfway opp Holm Place	00:01	05:41	06:11	06:41	07:11
Halfway, The Rise, adj	00:00	05:42	06:12	06:42	07:12
Queenborough, Queenborough Corner	00:08	05:42	06:12	06:42	07:12
Iwade, opposite Sandeling Way	00:01	05:50	06:20	06:50	07:20
Iwade, opposite School Lane	00:00	05:51	06:21	06:51	07:21
Iwade, adj Helen Thompson Close	00:01	05:51	06:21	06:51	07:21
Iwade, Kingfisher Close	00:04	05:52	06:22	06:52	07:22

Sonora Fields, The Meads, NE-bound	00:08	05:56	06:26	06:56	07:26
Meresborough, Medway Services, W-bound	00:15	06:04	06:34	07:04	07:34
Istead Rise, adjacent Tollgate	00:00	06:19	06:49	07:19	07:49

Route 7- Maidstone	Base	a	b
A20 Ashford Road, opp The Rose PH	00:01	05:45	06:15
A20 Ashford Road, opp The Landway	00:01	05:46	06:16
A20 Ashford Road, opp Weaving Street	00:01	05:47	06:17
Bearsted Road, adj Maidstone Crematorium	00:03	05:48	06:18
Sittingbourne Road, opp Chiltern Hundreds	00:01	05:51	06:21
Holland Road, opp St. Luke's Avenue	00:01	05:52	06:22
Stacey's Street, (SW-bound)	00:02	05:53	06:23
Maidstone West Railway Station (Stop A1)	00:01	05:55	06:25
London Road, adj Bedford Place	00:03	05:56	06:26
London Road, adj Somerfield Hospital	00:02	05:59	06:29
London Road, opp Grace Avenue	00:01	06:01	06:31
London Road, adj Allington Way	00:01	06:02	06:32
London Road, adj Sir Thomas Wyatt	00:00	06:03	06:33

Route 8- Maidstone	Base	a	b
Maidstone West Railway Station (Stop A1)	00:05	06:00	06:30
London Road, adj Allington Way	00:01	06:05	06:35
London Road, Preston Hall, opp	00:04	06:06	06:36
London Road, adj Wealden Hall	00:04	06:10	06:40
Leybourne Way, opp The Lakes	00:01	06:14	06:44
Gighill Road, opp Jerome Rd	00:04	06:15	06:45
Lunsford Lane, Opp Kent Mart	00:02	06:19	06:49
A20 Oxley Shaw Lane, adj Old Rectory	01:05	06:21	06:51

Route 9- Kings Hill	Base	a	b
Kings Hill, Tower View, opp Asda	00:01	06:00	06:50
Kings Hill, Tower View, adj Baxter Way	00:02	06:01	06:51
Kings Hill, Regents Way	00:02	06:03	06:53
Kings Hill, Beacon Avenue	00:01	06:05	06:55
Kings Hill, Discovery Drive, Discovery School	00:01	06:06	06:56
Kings Hill, Discovery Drive, Dawn Lane	00:01	06:07	06:57
Kings Hill, Discovery Drive, Forest Way	00:01	06:08	06:58
Kings Hill, Gibson Drive, Council Offices	00:08	06:09	06:59
West Malling High Street, Opp Tesco	00:02	06:17	07:07
London Road, Town Hill A20	01:05	06:19	07:09



Commuter Contingency Plan - Winter Weather

Route 1 Rainham	Base	a	b	c	d	e
Horseferry Road Millbank (Stop NK)	00:01	13:30	14:30	15:30	16:30	17:30
Abingdon Street (N)	00:10	13:31	14:31	15:31	16:31	17:31
Embankment/Stop 40C	00:03	13:41	14:41	15:41	16:41	17:41
Temple/Stop N	00:01	13:44	14:44	15:44	16:44	17:44
Temple Avenue (EC4)	00:12	13:45	14:45	15:45	16:45	17:45
Cannon Street/Stop 47	00:08	13:57	14:57	15:57	16:57	17:57
The Tower Of London/Stop TB	00:19	14:05	15:05	16:05	17:05	18:05
Canary Wharf, Canada Square Stop H	00:00	14:24	15:24	16:24	17:24	18:24

Route 2 Walderslade	Base	a	b	c	d	e	f
Horseferry Road Millbank (Stop NK)	00:01	13:45	14:35	15:20	16:05	16:50	17:40
Abingdon Street (N)	00:10	13:46	14:36	15:21	16:06	16:51	17:41
Embankment/Stop 40C	00:03	13:56	14:46	15:31	16:16	17:01	17:51
Temple/Stop N	00:01	13:59	14:49	15:34	16:19	17:04	17:54
Temple Avenue (EC4)	00:12	14:00	14:50	15:35	16:20	17:05	17:55
Cannon Street/Stop 47	00:08	14:12	15:02	15:47	16:32	17:17	18:07
The Tower Of London/Stop TB	00:19	14:20	15:10	15:55	16:40	17:25	18:15
Canary Wharf, Canada Square Stop H	00:00	14:39	15:29	16:14	16:59	17:44	18:34

Route 3 Chatham, Rochester	Base	a	b
Horseferry Road Millbank (Stop NK)	00:01	15:35	16:35
Abingdon Street (N)	00:10	15:36	16:36
Embankment/Stop 40C	00:03	15:46	16:46
Temple/Stop N	00:01	15:49	16:49
Temple Avenue (EC4)	00:12	15:50	16:50
Cannon Street/Stop 47	00:08	16:02	17:02
The Tower Of London/Stop TB	00:19	16:10	17:10
Canary Wharf, Canada Square Stop H	00:00	16:29	17:29

Route 4 Gillingham, Chatham, Wainscott	Base	a	b	c
Horseferry Road Millbank (Stop NK)	00:01	15:40	16:40	17:10
Abingdon Street (N)	00:10	15:41	16:41	17:11
Embankment/Stop 40C	00:03	15:51	16:51	17:21
Temple/Stop N	00:01	15:54	16:54	17:24
Temple Avenue (EC4)	00:12	15:55	16:55	17:25
Cannon Street/Stop 47	00:08	16:07	17:07	17:37
The Tower Of London/Stop TB	00:19	16:15	17:15	17:45
Canary Wharf, Canada Square Stop H	00:00	16:34	17:34	18:04

Route 5 Sittingbourne	Base	a	b	c	d	e	f
Horseferry Road Millbank (Stop NK)	00:01	14:00	14:40	15:20	16:00	16:40	17:20
Abingdon Street (N)	00:08	14:01	14:41	15:21	16:01	16:41	17:21
Parliament Square/Stop C	00:02	14:09	14:49	15:29	16:09	16:49	17:29
Embankment/Stop 40C	00:03	14:11	14:51	15:31	16:11	16:51	17:31
Temple/Stop N	00:01	14:14	14:54	15:34	16:14	16:54	17:34
Temple Avenue (EC4)	00:12	14:15	14:55	15:35	16:15	16:55	17:35
Cannon Street/Stop 47	00:08	14:27	15:07	15:47	16:27	17:07	17:47
The Tower Of London/Stop TB	00:19	14:35	15:15	15:55	16:35	17:15	17:55
Canary Wharf, Canada Square Stop H	00:00	14:54	15:34	16:14	16:54	17:34	18:14

Route 6 Sheppey	Base	a	b	c	d
Horseferry Road Millbank (Stop NK)	00:01	14:35	15:35	16:35	17:35
Abingdon Street (N)	00:08	14:36	15:36	16:36	17:36
Parliament Square/Stop C	00:02	14:44	15:44	16:44	17:44
Embankment/Stop 40C	00:03	14:46	15:46	16:46	17:46
Temple/Stop N	00:01	14:49	15:49	16:49	17:49
Temple Avenue (EC4)	00:12	14:50	15:50	16:50	17:50
Cannon Street/Stop 47	00:08	15:02	16:02	17:02	18:02
The Tower Of London/Stop TB	00:19	15:10	16:10	17:10	18:10
Canary Wharf, Canada Square Stop H	00:00	15:29	16:29	17:29	18:29

Route 7 Maidstone	Base	a	b
Lambeth Road, Pratt Walk (SW-bound)	00:05	14:00	15:00
Embankment/Stop 40C	00:03	14:05	15:05
Temple/Stop N	00:01	14:08	15:08
Temple Avenue (EC4)	00:12	14:09	15:09
Cannon Street/Stop 47	00:08	14:21	15:21
The Tower Of London/Stop TB	00:19	14:29	15:29
Canary Wharf, Canada Square Stop H	00:00	14:48	15:48

Route 8 Maidstone	Base	a	b
Lambeth Road, Pratt Walk (SW-bound)	00:05	14:45	15:45
Embankment/Stop 40C	00:03	14:50	15:50
Temple/Stop N	00:01	14:53	15:53
Temple Avenue (EC4)	00:12	14:54	15:54
Cannon Street/Stop 47	00:08	15:06	16:06
The Tower Of London/Stop TB	00:19	15:14	16:14
Canary Wharf, Canada Square Stop H	00:00	15:33	16:33

Route 9 Kings Hill	Base	a	b
Lambeth Road, Pratt Walk (SW-bound)	00:05	14:30	15:30
Embankment/Stop 40C	00:03	14:35	15:35
Temple/Stop N	00:01	14:38	15:38
Temple Avenue (EC4)	00:12	14:39	15:39
Cannon Street/Stop 47	00:08	14:51	15:51
The Tower Of London/Stop TB	00:19	14:59	15:59
Canary Wharf, Canada Square Stop H	00:00	15:18	16:18